SunBeach Santa Ponsa - INFORMATION COVID-19

We can’t wait to see you but this time it might take a bit longer until we have the opportunity to welcoming at SunBeach!

The safety and wellbeing of our guests & employees is our top priority.

The current global COVID-19 pandemic disrupted several things such as travel plans.

Facts: on 15th of March the Spanish Government declares the State of Emergency, on 18th of March it has been announced that all hotels must close as a measure to prevent the spread of the Novel Coronavirus.

As a result of that, we had to postpone our opening date and can’t confirm yet a new date as this depends on the evolution of the virus & decisions from our governments.

Like this all our March & for sure April guests won’t be able to enjoy their well-deserved holidays.

How to reschedule your holidays?

✔️ If you are a sunbeachsantaponsa.com guest you have total flexibility as you pay up on arrival and can reschedule or cancel free of charge.

✔️ If you have booked through third party you must contact them to find their terms and conditions, we are aware that many of them are being very flexible in this special circumstances.

In both cases we kindly ask you to be patience as we are having a huge number of mails to deal with and in both cases it might take slightly longer than usual.

The SunBeach team will do everything which is possible so you can enjoy your stay with us and we will update as soon we can confirm an opening date.

We are all very sad about this situation but we remain positive and look forward to see you very soon! In the Meantime, stay safe and wait until nearer the date of your arrival to make any decisions!

#dontcancelmodify